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ಕೆನರಾ ಬ್ಯಾಂಕ್ ಪ್ರವರ್ತಿತ ಸರ್ಕಾರಿ ಸ್ವಾಮಿತ್ವದ ಶೆಡ್ಯೂಲ್ಡ್ ಬ್ಯಾಂಕ್
Karnataka Vikas Grameena Bank
Scheduled Bank Owned by Government - Sponsored by Canara Bank
HEAD OFFICE : DHARWAD

PERSONNEL & HUMAN RESOURCES DEVELOPMENT DIVISION

Circular No: 232/43/2020/PHRDD

Date: 27.10.2020

DIGITAL LIFE CERTIFICATE FACILITY TO OUR RETIRED STAFF / FAMILY (STAFF) PENSIONERS THROUGH JEEVAN PRAMAAN-OPERATIONAL GUIDELINES

The attention of Branches and Regional Offices is invited to our circular No. 183/2019 Dated: 07.11.2019 regarding Submission of Life Certificate, Certificate of Non-Marriage/ Re-Marriage and Acceptance/ Non-acceptance of Commercial Employment by our Pensioners and Family Pensioners.

Bank has started payment of Pension to our Retirees/Family members of Deceased Staff as per KVGB (Employees') Pension Regulations – 2018. As per the system in vogue, pensioners have to submit Life Certificate once in a year in November. Up to now our Pensioners are submitting Life certificate with physical presence before the Pension Drawing branch and submit specified formats as mentioned in our earlier circular.

This very requirement of personally being present in front of the Pension Drawing branch for getting a life certificate often becomes a major hurdle in the process of seamless transfer of pension amount to the pensioner. It causes a lot of hardship and unnecessary inconvenience particularly for the aged and infirm pensioners who cannot always be in a position to present themselves in front of the particular authority to secure their life certificate.

As a part of Digital India initiative, Government of India, on 10th November 2014 has launched "Jeevan Pramaan" an "Aadhaar based Digital Life Certificate" for pensioners. This initiative is in addition to the existing system of physical submission of Life Certificate by pensioners.

In this connection, the Government of India, Ministry of Finance, Central Pension Accounting Office, New Delhi has advised that "A life Certificate issued online by a Government Agency as a result of Aadhaar Biometric Authentication will also be accepted as a valid certificate".

In view of the Government of India initiative, our Bank also got registered/on-boarded with Jeevan Pramaan to make it hassle-free and much easier for our pensioners, to submit life certificate in digital form.

Branches are, therefore, advised to publicize and educate the pensioners who are drawing pension in their respective branches to utilize the facility of Digital Life Certificate.

Pre-Requisites for Digital Life Certificate Generation:

1. Aadhaar number.
2. Mobile number registered with UIDAI.
3. Registration of the Aadhaar number with Pension Drawing Branch.
4. Bank Account number and Pension Payment Order number.

Where to submit:

1. Through any Windows/Android-based device having an Internet facility and a registered Biometric device connected to it, by downloading requisites from the Jeevan Pramaan Portal <https://jeevanpramaan.gov.in/app/download>.
2. Jeevan Pramaan enabled centre like Banks, Digital service centre etc. Pensioners can locate the nearest Jeevan Pramaan center by sending SMS JPL <Pincode> to 7738299899 or through URL www.jeevanpramaan.gov.in/locater.

Access to Certificate

Pensioner can download a PDF copy of the certificate from the Jeevan Pramaan portal <https://jeevanpramaan.gov.in/ppouser/login> by providing the Jeevan Pramaan ID.

Pensioners need not submit a manual/hard copy of the digital Life Certificate to Bank, as the digital life certificate is electronically delivered to the Pension Disbursing Agencies by Jeevan Pramaan.

The Jeevan Pramaan /Digital Life Certificate application is simple, easy to implement and leaves out the difficulties which the pensioners face in the production of life certificates every year. It also reduces the chances of wrongful disbursement of pension. For quick reference visit website <https://jeevanpramaan.gov.in/>.

From this year onwards Retirees/Family Pensioners shall submit Life Certificate in digital form- through Jeevan Pramaan. However, the existing system as per cir. No. 183/19 will continue for those who find it difficult to submit life certificate in Digital form.

Clarification required if any, on this circular, may be sought from PHRDD, Pension cell at Head Office, Dharwad.


(CHANDRASHEKHAR D MORO)
GENERAL MANAGER