

PRE-BID QUERIES AND RESPONSES FOR RFP 02/2022-23 dated 29/07/2022 FOR Selection of Service Provider for Implementation of Secure Enterprise class HRM solution (OPEX) Model

SL NO	Page No of RFP	RFP Clause NO	RFP Clause	Bidders Query	Response of Bank to the Query
1	37	Eligibility Criterial Point c)	The Turnover of the Bidder should be minimum Rs.10 Crores each year during last Three financial years (i.e. 2018-19, 2019-20 and 2020-21)	Clause to be modified as under The Turnover of the Bidder should be minimum Rs.10 Crores Average during last Three financial years (i.e. 2018-19, 2019-20 and 2020-21)	Clause modified as under: The Turnover of the Bidder should be minimum Rs.10 Crores Average during last Three financial years (i.e. 2018-19, 2019-20 and 2020-21)
2	37	Eligibility Criteria Point e)	Proposed Solution of proposed OSM should have been The Bidders has to provide order copy/reference Letter KVG Bank, IT Division, HO – RFP 02/2022-23 dated 29/07/2022 Page 38 of 192 implemented (not necessarily bidder) in any Scheduled Commercial Banks/PSUs/Government Departments/ Public Sector Enterprises/Corporates in India during the immediate preceding 4 years (i.e. from 01/04/2018 to 31/03/2021)	Clause to be modified as under Proposed Solution of proposed OSM should have been The Bidders has to provide order copy/reference Letter KVG Bank, IT Division, HO – RFP 02/2022-23 dated 29/07/2022 Page 38 of 192 implemented (not necessarily bidder) in any Scheduled Commercial Banks/PSUs/Government Departments/ Public Sector Enterprises/Corporates in India during the immediate preceding 4 years (i.e. from 01/04/2018 to 31/03/2021)	Clause modified as under: Proposed Solution of proposed OSM should have been The Bidders has to provide order copy/reference Letter KVG Bank, IT Division, HO – RFP 02/2022-23 dated 29/07/2022 Page 38 of 192 implemented (not necessarily bidder) in any Scheduled Commercial Banks/PSUs/Government Departments/ Public Sector Enterprises/Corporates/Private Organisations in India during the immediate preceding 4 years (i.e. from 01/04/2018 to 31/03/2021)
3	38	Eligibility Criteria Point f)	The Bidder should have experience of having managed the solution proposed to the Bank with a minimum of 1000 staff in any Scheduled Commercial Banks/PSUs/Government Departments in India during the immediate preceding 4 years	Clause to be modified as under The Bidder should have experience of having managed the solution proposed to the Bank with a minimum of 500 staff in any Scheduled Commercial Banks/PSUs/Government Departments / Corporates in India during the immediate preceding 4 years	Clause modified as under: The Bidder should have experience of having managed the solution proposed to the Bank with a minimum of 500 staff in any Scheduled Commercial Banks/PSUs/Government Departments/Corporates/Private Organisations in India during the immediate preceding 4 years

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4	37	Eligibility Criteria Point d)	The Bidder should have positive Net Worth as on 31/03/2021	Kindly request you to modify the clause as The Bidder should have positive Net Worth as in any of the last 3 Financial Years i.e. (2018-19, 2019-20 and 2020-21)	Clause modified as under: The Bidder should have positive Net Worth as in any of the last 3 Financial Years i.e. (2018-19, 2019-20 and 2020-21)
5	38	Eligibility Criteria Point k)	The Data Centre where the proposed Solution will be hosted should be located in India with a suitable DR Setup in India for Business Continuity Purpose at a different seismic zone, with required hardware, software, application software and connectivity etc.	Kindly request you to modify the clause as The Data Centre where the proposed Solution will be hosted should be located in India with a suitable DR Setup in India/foreign country for Business Continuity Purpose at a different seismic zone, with required hardware, software, application software and connectivity etc.	Existing clause stands.
6	Page 14 & 2	Point 15 Earnest Money Deposit (EMD)/Bank Guarantee In Lieu Of EMD:	The bidder shall furnish Non interest earning Earnest Money Deposit (EMD) of Rs.100000/- (Rupees One lakh Only) by way of Demand Draft drawn on any Scheduled Commercial Bank In India in favour of Karnataka Vikas Grameena Bank, payable at Dharwad and should be kept along with the Part-A - Conformity to Eligibility Criteria. 11.Earnest Money Deposit (Refundable) Rs.600000.00	Kindly clarify whether the EMD amount is Rs.100000/- or Rs.600000/-	EMD amount is Rs.600000.00 Clause modified as under: The bidder shall furnish Non interest earning Earnest Money Deposit (EMD) of Rs.600000/- (Rupees Six lakhs Only) by way of Demand Draft drawn on any Scheduled Commercial Bank In India in favour of Karnataka Vikas Grameena Bank, payable at Dharwad and should be kept along with the Part-A - Conformity to Eligibility Criteria. 11. Earnest Money Deposit(Refundable) Rs.600000.00