



ಕರ್ನಾಟಕ ವಿಕಾಸ ಗ್ರಾಮೀಣ ಬ್ಯಾಂಕ್

ಕರ್ನಾಟಕ ಬ್ಯಾಂಕ್ ಪ್ರವರ್ತಿಸಿದ ಸರ್ಕಾರಿ ಸ್ವಾಮ್ಯದ ಕೆರೆಡ್ಯಲ್ಡ್ ಬ್ಯಾಂಕ್

Karnataka Vikas Grameena Bank

A Scheduled Bank Owned by Government- Sponsored by Canara Bank

ಪ್ರಧಾನ ಕಛೇರಿ : ಧರವಡ

Head Office : Dharwad

Ref No. RFP-01/2023/ACC/BIP

Date 13.03.2023

To,

All Public Sector and Private Sector General Insurance Companies

Subject: Request for Proposal (RFP)-Renewal of Banker's Indemnity Policy of our Bank from 01.04.2023 to 31.03.2024

We wish to inform you that our Bank intends to renew the Banker's Indemnity Policy for the financial year 2023-2024. The sealed tenders are invited by Karnataka Vikas Grameena Bank from all IRDA approved General Insurance Companies.

The insurance companies are invited to submit the premium quotation in a sealed envelope super-scribing "Tender submission for Banker's Indemnity Policy" on or before 23rd March 2023 at 5.00 p.m to the following address.

All the sealed quotations will be opened on 24th March 2023 at Head Office: Dharwad at 4.00 p.m. in the Tender Committee Meeting of the Bank at Head Office:

Address: The General Manager,
Accounts Division,
Vikas Bhavan
Head Office,
Karnataka Vikas Grameena Bank,
P.B. Road, Dharwad-580008.
KARNATAKA STATE

Bank appointed M/s Vrddhi Insurance Broking Services India Pvt Ltd. Bangalore to handle the general insurance renewals for the year 2023-24.

Request For quotation based on the Following terms:

Sl. No.	INSURING CLAUSES	Sum Insured as per expiring policy (Amt in ₹)	Remarks
1	Basic Sum Insurance	3,00,00,000/-	
2	Additional Sum Insurance for Sections		

A	On premises	1,00,00,000/-	Quote Premium for 4,50,00,000/-
B	In Transit (including negligence/fraud committed by the employee)	1,00,00,000/-	Quote Premium for 4,00,00,000/-
C	Forgery & Alteration	Within Basic SI	
D	Employee Dishonesty, Infidelity /Staff Loading	Within Basic SI	
E	Hypothecated goods	Within Basic SI	
F	Registered post Parcel/courier	Within Basic SI	
G	Jewel Appraisers	Within Basic SI	
H	Janata Agent / Collection agents or likes / Choti Bachat Yojana Agents/Business Correspondent / Business Facilitator/Affiliate/Associates	Any one Occurrence ₹50,000/- and in Aggregate ₹2,50,000/- Subject to max no of Occurrences 5	No change
I	Infidelity of Bank Appointed Vendors/vendors/all outsourced service providers	Within Basic SI Any one Occurrence ₹50,000/- and in aggregate ₹ 2,50,000/- Subject to max no of Occurrences 5	No change
J	Negligence and Errors and Omissions	Any one occurrence ₹10,00,000/- and in Aggregate ₹50,00,000/- Subject to max no of occurrences 5	No change

K	Loss by Erroneous Transfers	Any one occurrence ₹10,00,000/- and in Aggregate ₹40,00,000/- Subject to max no of occurrences 4	And in Aggregate ₹50,00,000/- Subject to max no of occurrences 5
L	Fraud of any kind including fake property document	Any one occurrence ₹25,00,000/- and in Aggregate ₹1,00,00,000/- Subject to max no of occurrences 4	Any one occurrence ₹10,00,000/- and in Aggregate ₹1,00,00,000/- Subject to max no of occurrences 10
M	Spurious Gold Cover	Within Basic SI (3,00,00,000/-)	No change
N	Stop payment liability	Any one occurrence ₹2,50,000/- and in Aggregate ₹12,50,000/- Subject to max no of occurrences 5	No change
O	Counterfeit Currency	Any one occurrence ₹1,00,000/- and in Aggregate ₹1,00,000/-	No change
P	No of Staff	3253	3289
Q	Earth Quake	4,00,00,000/-	Basic Sum+Additional Sum on premises
R	Standard Fire & Allied Perils (STFI) Insurance	4,00,00,000/-	Basic Sum+Additional Sum on premises
S	Terrorism	4,00,00,000/-	Basic Sum+Additional Sum on premises

T	ATM	Any one occurrence ₹5,00,000/-and in Aggregate ₹50,00,000/- Subject to max no occurrences 10 TOTAL NO ATM 74, MOBILE ATM-1	Any one occurrence ₹5,00,000/-and in Aggregate ₹50,00,000/- Subject to max no occurrences 10 TOTAL NO ATM 50, MOBILE ATM- 1
U	Counterfeit Currency	Within Basic SI any one loss restricted to 1,00,000/-	

**Note: a) Premium should be quoted separately for each clause/terms
b) Retroactive Date: 01.04.2019**

Policy excess for clause A to U is 10% of the claim amount but not exceeding Rs 25,000/- for Loss due to terrorism risk for all sections, the excess would be 0.5% of the sum insured subject to a maximum of 25,000/-

The Following Terms & Conditions would be also part of the policy

1. Cash in all ATMS (Inclusive of Offsite ATM's)/branch officers/Currency Chest offices or any other premises of the banks be treated as Cash on Premises. There shall be no requirement of Guards/CCTV/Alarm System at the ATMs centers/branches. Claims shall not be repudiated/reduced solely on the ground of non-functioning of installed Alarm systems/CCTV on the day of the incident.
2. All employees of the Bank whether Permanent including Part time as well as Contract employees are to be covered.
3. Cash in transit shall mean and include Cash in Transit either by Bank though its own employees/ contracted employees or through Agencies/vendors service providers engaged by the Bank. Cash in transit between currency chests ay branches of the bank/any banks. ATMs (cover till completion of replenishment process) door step banking etc. and vice-versa. It shall also include Loading and Unloading of cash at various points during the transit. This cover

shall also be extended to losses that may arise whilst ATM maintenance services are being carried out.

4. The subject Policy shall cover Computer and Electronic Crime committed by the Bank Employees and or Contract employees of the agencies to whom any jobs are outstanding by the Bank.
5. Notwithstanding anything contained in this policy to the contrary the subject policy covers fraud by the staff in respect of any goods and or commodities pledged or hypothecated or mortgaged or deposited with the Bank.
6. Notwithstanding anything contained in the policy terms the subject policy shall cover loss due to misappropriation including robbery theft of money and or securities sent through post or courier.
7. Cash includes foreign currency but claim in respect of foreign currency shall be paid in Indian Rupees.
8. The indemnity in respect of jewellery and related valuables should be based on market value on the dates of loss.
9. The movement of cash may be done either by the vehicles owned by bank/hired vehicle/employees own vehicle/public private transport (Rail/Road/Air/Water born Vessels)/on foot as the case may be.
10. Policy shall cover loss of damage due to Fire & Allied Perils, RSMD, Act of terrorism/nasality activates and all type of AOG perils.
11. 72 hours clause will be applicable for Act of God (AOG) perils.
12. Loss of Cheques/instruments deposited in the drop box also covered for Fraud and / dishonesty under the policy.
13. Claim Series Clause: Each loss in respect of each Dishonest or Criminal act by the same employee during the policy period shall not be treated as a separate loss. Single deductible applicable.
14. After the claim is lodged with the Insurance co, the Insurance Company has to settle the claim @75%, once the staff accountability is examined and concluded by the Bank even though the police case is not finalized by the police authorities. For this, the Bank will execute indemnity to refund the amount to insurer, if recovered at a later stage from any source.
15. Insurance company would also be required to enter into a Service level agreement with Bank which would capture the following conditions:
 - a) Pre agreed panel of surveyors.
 - b) Time lines for surveys, survey report submission to be mentioned.
 - c) Standard and common LOR to be provided by the insurer to all the surveyors.
 - d) Queries to be raised by the insurer/surveyors on deficiencies/clarifications in one go only.

e) No claim should be closed without intimation to concerned Officials of the Bank.

16. Online FIR to be considered as part of the policy provisions and acceptable.

Note: Insurance Company would also be required to enter into a Service level agreement with the bank which would capture the following conditions:

- Identified panel of Surveyors
- Time lines for surveys, survey report submission to be mentioned
- Standard and common list of Records to be provided by the insurer to all the surveyors
- Queries to be raised by the insurer/surveyors on deficiencies/clarification in one go only
- No claim should be closed without intimation to concerned Officials of the Bank

For Loss due to terrorism risk for all the sections the excess would be 0.5% of the Sum Insured subject to a minimum of INR 25000/-

Claim details:

(Amt. in Rs.)

Year	No of Claims Reported	Claims Reported Outstanding	Outstanding Provisions
2020-2021	1	1,00,00,000.00	10,00,000.00
2021-2022	1	1,00,00,000.00	14,00,000.00
2022-2023	3	2,50,00,000.00	1,30,00,000.00

Other Details

1. Total Number of Employees : 3289
2. Total Number of
 - a. Branches : 629
 - b. Head office : 1
 - c. Regional Office : 10
 - d. Extension Counters : 3
 - e. Currency Chest : 1
3. Total Number of ATMs : 50 + 1 mobile ATM van
4. Total Number of Pigmy agents : 715
5. Total Number of Business Correspondents : 689
6. Total Number of Jewel Appraisers : 470

Notes:

1. Date of submission of the quotation 23rd of March 2023
2. Date of opening of quotation 24th of March 2023
3. Selected Insurer meeting will be informed on or before 27th of March 2023
4. Policy placement date 29th of March 2023

All terms and clarifications shall be addressed to the appointed broker directly but in conjunction with the competent authority from the bank.

Contact:

KVG Bank: Chief Manager (Accounts), Head Office, Dharwad-580008.Mobile-9480699086/9480699669/9108699707

Vrddhi Insurance Broking Services India Pvt Ltd: Principal Officer - 9448228814

Disclaimer:

The quote provider represents, warrants and covenants that it and its Associated Persons have conducted, and will at all times conduct, its and their respective businesses in accordance with applicable laws, rules, regulations, decrees and/or official governmental orders of the Government of Republic of India, in which insurance services are provided hereunder relating to anti-bribery, anti-corruption and anti-money laundering. Insurer and its Associated Persons shall maintain adequate procedures in furtherance of the foregoing. Insurer and its Associated Persons have not made, offered, promised to make or authorized the making of, and shall not make, offer or promise to make, or authorize the making of: (a) any payment or other transfer of anything of value if and to the extent that to do so is or would be in violation of or inconsistent with the principles or requirements of any anti-bribery, anti-corruption or anti-money laundering laws applicable to Buyer or to Insurer, or to their respective parent companies. Any failure to comply with this clause shall be a material breach of the offer not capable of remedy.

“Associated Persons” means any person.

For Karnataka Vikas Grameena Bank

Date: 13 -03-2023

Place: Dharwad