



Date: 17-08-2021

KVGB/ITD/AIO/2021 dated 30.06.2021

SUBJECT: RFP for Supply, Installation, commissioning and maintenance of All in One Desktop Computers with DVD writer to our Branches/Administrative Office with 5 years warranty period.

Amendment 3

It is decided to amend the following in respect of the above RFP and to provide Bid clarifications : -

Tender Document Details (Page no 1 of above RFP):

Tender Reference Number and Date	RFP:KVGB/ITD/AIO/2021 dated 30.06.2021
Date and Time for submitting the Bid documents	25/08/2021 upto 15:30 hours
Date and Time for opening of Bids	25/08/2021 at 16.30 hours

S No	RFP Page No and Details	Existing RFP Terms	Pre-Bid Queries proposed by the Bidders	Amended RFP terms/Bid Clarifications
1	Page no 11. RFP clause no 13 Delivery Period (para 2)	The bidder shall deliver Hardware & Peripherals within 6 weeks , from the date of issuing of Purchase Order for the same inclusive of completion of the pre-shipment testing. Wherever Road permits are required one additional week will be provided.	1. In view of the current supply chain situation, request for a delivery timeline of at-least 14-16 weeks. 2. Installation timeline will be in addition to the Delivery timeline.	Banks Clarification: The bidder shall deliver Hardware & Peripherals within 12 weeks , from the date of issuing of Purchase Order for the same inclusive of completion of the pre-shipment testing. Wherever Road permits are required one additional week will be provided. This timeline includes installation of the system at the notified installation sites.
2	Page no 11. RFP clause no 13 Delivery Period Liquidated Damages (para 3)	For any delay in delivery, installation and commissioning beyond 3 weeks for non-road permit locations and for road permit locations additional one week, from the date of the purchase order issued by the Bank, the Bank reserves the right to charge a LD (Liquidated Damages) at the rate of 0.50% of the cost of the systems per week subject to a maximum of 10% of the Total Basic Cost of the Equipment/s (Excluding AMC Charges).	Delivery period as per Addendum 2 is 12 weeks, however as per the referred clause LD is applicable for any delay in delivery, installation and commissioning beyond 3 weeks. LD will be applicable on goods that remain undelivered beyond the specified delivery period. LD will not be applicable due to any reasons of delay attributable to the Bank.	RFP term amended : For any delay in delivery, installation and commissioning beyond 12 weeks + 3 weeks for non-road permit locations and for road permit locations additional one week, from the date of the purchase order issued by the Bank, the Bank reserves the right to charge a LD (Liquidated Damages) at the rate of 0.50% of the cost of the systems per week subject to a maximum of 10% of the Total Basic Cost of the Equipment/s (Excluding

		If the items delivered could not be installed for reasons attributable to the Bank, the same should be recorded and submitted to our office.		AMC Charges). If the items delivered could not be installed for reasons attributable to the Bank, the same should be recorded and submitted to our office.
3	Amendment 2 Page no 16 Clause no 3.9.1 MEITY	Domestic Manufacturers are required to indicate the domestic value addition/Local Content in terms of Bill of Material (BoM) for the quoted products, in terms of aforesaid guidelines, in their bid. Bidders, claiming to bid in the status of domestic manufacturer/local supplier on behalf of domestic manufacturer are also required to give an undertaking in the format as given in MeitY Form-1.		RFP term amended : Domestic Manufacturers are required to indicate the domestic value addition/Local Content in terms of Bill of Material (BoM) for the quoted products, in terms of aforesaid guidelines, in their bid. Bidders, claiming to bid in the status of domestic manufacturer/local supplier on behalf of domestic manufacturer shall provide self-certification on the company's letter head stating as below "The item offered as per RFP ref number KVGB/ITD/AIO/2021 dated 30.06.2021 meets the minimum local content and we shall give details of the locations at which the local value addition is made".
4	Page no 11 Payment terms	<p>i) On Delivery: Seventy (70) % of the Contract price of the Goods.</p> <p>a) The supplier's original invoice showing Contract No, Goods description, quantity, unit price, total amount, Serial Nos. of the system/s etc.</p> <p>b) Details of the shipments made with their pricing are to be provided in the bank's prescribed format in both Hard & Soft (MS Excel), a copy of which will be provided by the bank along with the order.</p> <p>c) Original delivery note signed by consignee or acknowledgement of receipt of goods from the consignee.</p> <p>d) Insurance Certificate as per clause 6 of ANNEXURE A mentioned below.</p> <p>e) Manufacturer's/Supplier's Warranty certificate.</p> <p>f) Supplier's factory inspection report/Inspection testing certificate issued by testing Agency.</p>	<p>1. Payments will be made within 30 days of Invoice submission.</p> <p>2. Payment will be made from a Centralized location.</p> <p>3. Performance security referred in point (ii) for release of 30% payment is same as the one mention in clause c on Page 10.</p> <p>4. Request to remove the requirement of Paper Licenses as these Licenses will be preloaded under DPK.</p>	<p>Banks clarification:</p> <p>1. Payment will be made upon fulfillment of all the conditions mentioned under the payment terms.</p> <p>2. Payment will be made from our Head Office, Dharwad location upon fulfillment of all the conditions mentioned under the payment terms in total.</p> <p>3. Clause c on page 10 refers to Manufacturers Authorization Form as per Annexure E and performance security referred in point ii refers to submission of performance security in the form of Bank Guarantee of 3% of the purchase order value. Clarification sought is not clear.</p> <p>4. As per point h of payment terms, Paper license or licenses preloaded under DPK is</p>

		<p>g)Pre shipment test certificate from third party Testing agency(Testing agency name and address will be communicated separately), if the equipment costs beyond Rs.50,000/- per item.</p> <p>h)Delivery of Software Licenses (Paper), if any, at Karnataka Vikas Grameena Bank, Head Office, Dharwad.</p> <p>ii)On Final Acceptance: Thirty (30) % on submitting the Installation report duly signed by the Bank's representative, and submission of performance security in the form of Bank Guarantee of 3% of the purchase order value.</p>		acceptable for making payment.
5	Page No 17) RFP Clause 6) Insurance	The insurance shall be for an amount equal to 110% of the CIF value of the goods delivered at the respective branches covering all risks (fire, burglary, SRCC, natural calamities such as earth quake, flood etc) for a period covering the transit period and also minimum 4 months from the date of delivery.	Request to amend the Insurance requirement till delivery of 100% of materials value to the Consignee.	RFP term stands
6	Page No 13) RFP Clause 17)Hardware Maintenance Para 3	In case of failure of the vendor in both the above cases, the vendor will be liable for penalty of Rs.500/- per day in Urban Centres and Rs 250/- per day in Semi-Urban/Rural centres. The amount of penalty will be recovered from the vendor from payments due to them or by invoking Bank Guarantees provided for warranty/maintenance.	Request the Penalty to be made as Rs. 100 per day. Also request a capping of 10% of the contract value on the overall Penalty.	RFP Term Stands
7	Page no 8) RFP Clause no 5. Supply, Delivery and installation general instructions to Bidders	Point vii.If any particular All in One Desktop Computer is becoming out of order for technical reasons for more than three times in a month and for two consecutive months, the Bank may ask the bidder to replace the All in One Desktop Computer and bidder should replace the All in One Desktop Computer with another new one at no additional cost to the Bank.	Request the clause to be changed as under - If any major component (Motherboard and/ or Controller) of a particular All in One Desktop Computer is becoming out of order for technical reasons for more than three times in a month and for two consecutive months, the Bank may ask the bidder to replace the All in One Desktop Computer and bidder should replace the All in One Desktop Computer with another new one at no additional cost to the Bank.	RFP Term Stands
8	Page no 12) RFP Clause no 16. Warranty	All in One Desktop computers and Peripherals shall carry a free comprehensive, onsite warranty for a minimum	AIOs have a maximum support period of 5 years. Request to please remove the requirement for AMC for 5	RFP Term Stands

	and Payment for Annual Maintenance Charges	period of Five (5) Years and AMC for next Five (5) Years from 6th year to 10th Year.	years.	
9	Page no 13) RFP Clause 17. Hardware Maintenance	The Bidder will assume total responsibility for the fault free operation of hardware, OS, required/mandatory drivers and maintenance during the warranty and post warranty (AMC) for a total duration of ten years. The Supplier will accomplish preventive and breakdown maintenance activities to ensure that all hardware function without defect or interruption. Also bidder has to give comprehensive Operating System related support during the warranty period On lodgement of complaint, service should be provided and rectification of reported problem within twenty four (24) hours in Urban/Semi-Urban/Rural centre. In case any part is found defective & needs to be taken to the Vendor's Premises/lab for repairs, the Vendor should either ensure the required parts is replaced or a standby equipment is provided in place of defective equipment within 24 hours or next business day.	The SLA specified is very stringent and will result in high costs. Request the below SLA for various locations Class A Cities 3 Days Class B Cities 4 Days Class C Cities 5 Days Class D Cities 7 Days	RFP Term Stands
10	Page no 13) RFP Clause 17. Hardware Maintenance	The Supplier will accomplish preventive and breakdown maintenance activities to ensure that all hardware execute without defect or interruption as per the above condition.	As the units will be under onsite warranty, preventive maintenance will not be required.	RFP term stands
11		Not available	New Clause Proposed - Limitation of Liability Please include the below additional clause on Limitation of Liability Either parties liability under this Agreement is limited to the value of the relevant Order. Neither party will be liable for lost revenues or profits, downtime costs, loss or damage to data or indirect, special or consequential costs or damages.	<u>Banks clarification:</u> No such clause is included in the RFP.

Bid Clarifications to Technical specifications for All in One Desktop computers as per Annexure I is mentioned as below				
S No	Description	Specifications as per Existing RFP Terms	Pre-Bid Queries proposed by the Bidders	Amended RFP terms/Bid Clarifications
12	Processor	Intel Core 10 th Gen i5-10500T processor or equivalent i5 10 th Generation processor or equivalent AMD Ryzen 5 processor or higher with cooling solutions. Bidder should quote Processor with minimum specification of "2.30 GHz base frequency, 3.80 GHz Turbo frequency, 12 MB Cache, 6 Cores, 12 Threads".	Request to change it to 10400 T or higher processor with 2.0 Ghz or higher with 3.60 Ghz max frequency, 12 MB cache).	RFP term stands
13	Chipset	Intel/AMD chipset with minimum Bus Speed of 8GT/s. Processor and Chipset should be from same OEM	Query 1: Intel Q 470 chipset, as per Intel this chipset has security ,performance, stability & manageability functionality. Query 2: Request to mention as Intel Chipset as all major OEMs cannot offer the product with both Chipset	RFP term is clear and stands: Intel or AMD Chipset with minimum Bus Speed of 8 GT/s. Processor and Chipset should be from same OEM
14	Graphics	Intel UHD Graphics or equivalent AMD Radeon or higher with minimum 2 GB shared/dedicated memory	Query 1: Intel UHD Graphics, hope it is not a Dedicated graphics card. Query 2: Request to mention as Intel UHD Graphics	RFP term is clear and stands: Intel UHD Graphics or equivalent AMD Radeon or higher with minimum 2 GB shared or dedicated memory
15	Camera	Full HD web cam with atleast 70 degree view angle(Field of view) and integrated microphone	Request to change it to 2 MP as a better camera for collaboration	RFP term stands
16	Ports and slots	Five(5) or higher no. of USB ports with minimum 2 USB 3.0 or higher ports. One HDMI 2.0 or above port, One RJ45 Ethernet port and One serial audio port for microphone and head phones/(combo)	Query 1: Please remove Serial. Query 2: Request to change it to 4 USB ports or higher	RFP term stands
17	ISO Certifications	The System(s) should be from OEM having ISO 9001, 14001,27001 certifications	The System(s) should be from OEM having ISO 9001, 14001,27001 certifications, TCO 8.0, MIL STD 810	RFP term stands

All the participating bidders are requested to make note of the above amendments/clarifications. All other terms and conditions of the above said RFP will remain the same.



(Shrikant Hegde)
Assistant General Manager

