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| FAQ25 | Farmer Self Declaration is EMPTY/NOT OPENING | slow internet. CHECK YOUR INTERNET CONNECTION. Software is tried and tested and does not fail. |
| FAQ26 | Can Farmer Self Declaration (FSD) be filed by LEGAL HEIR | Yes. FSD will get saved. FSD will be signed by LEGAL HEIR who files it. LEGAL HEIR aadhaar, ration card details will be given. Land Sy No will be as per land on which crop is grown. |
| FAQ27 | LEGAL HEIR name will not match with Loanee Name. How will it be handled? | As LEGAL HEIR will give his aadhaar and ration card; the name in these will not match with Loanee Name. The case will be referred to TALUK COMMITTEE under Tehsidar who will decide eligibility |
| FAQ28 | Can Power of Attorney holder file FSD | NO |
| FAQ29 | In case of multiple loans by a single farmer how will FSD be filed | One FSD will be filed for each Loan Account |
| FAQ30 | In case of JOINT LOAN who will file the FSD | The FSD will be filed by one person - the PRIMARY BORROWER. If he is dead then the second borrower can file the FSD. But the FSD will contain aadhaar and ration card details of the person who files it. |
| FAQ31 | Farmer does not have RATION CARD/Aadhar or Land Sy No. Can I proceed and accept? | Software allows save even when AADHAAR or RATION CARD or Land Sy No VERIFICATION fails. But such a farmer will not get loan waiver. The ENDORSEMENT he will get accordingly in response to his FSD. |
| FAQ32 | Land Sy No is not fetching | (1) Check your internet connection (2) There is a chance that land has undergone MUTATION and PHODI - check details landrecords.karanataka.gov.in and verify RTC ONLINE. If it is not there then ask farmer to get correct Sy No |
| FAQ33 | Farmer Name in FSD is wrong and different than in Form 95 | Do not fill the FSD and give a TOKEN with date after 25.12.2018 to farmer. Escalate issue through District Cell to State HQ and it will be resolved in due time. |
| FAQ34 | One farmer has multiple lands for which Crop Loan is given. Does every land needs to be entered in FSD? | YES. Software will compare name in one RTC and accept if it matches. |
| FAQ35 | Scan copy of FSD not uploading | Check SIZE of Scanned FILE. It cannot be more than 1MB. Also check your Internet connection. |
| FAQ36 | Ration Card is given but data not fetching. Why? | Check validity of Ration Card at Food Dept website - ahara.kar.nic.in/lpg Sometimes Food Dept website is busy. Try later |
| FAQ37 | Why I am not able to SAVE & LOCK | Until aadhaar, ration card and land sy no are all successfully verified the SAVE & LOCK will not work. But don't worry, your data can be saved using SAVE button |